

ANONYMOUS EMAIL TO HOG HAVEN FROM MARKET COMMITTEE

March 6<sup>th</sup> 2021

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Good morning Rob,

We appreciate your support for our market and customers. As you noted, during the early stages of the COVID pandemic we did not always see eye to eye. Differing opinions were understandable. However, through your email distribution list you provided information to your customers about our market that was incorrect. During an incredibly stressful and unprecedented situation, the committee was working very hard to open our market to meet customers' needs while also adapting to changing state and local guidance to keep vendors and customers safe in such an uncertain environment with significant health risks. The committee worked hard to open the market safely and to allow vendors to cook on-site as quickly as possible. You emailed customers to essentially say that the committee was being overly/unreasonably cautious and not responsive to your customers' demands to allow you to cook on site which you said they told us about. At the time, we polled our market manager, assistant managers, other committee members, and volunteers who worked the market on multiple occasions to determine if your customers had indeed told us that they wanted you to cook on-site and were concerned that you could not do so. No one said your customers had expressed this view. As such, your emailed statements were misleading at best. To continue trying to pressure us to allow you to cook on-site more quickly, you included our market manager's personal email address in your email to your distribution list. That was inappropriate and put her at risk by releasing personal information without her consent.

We appreciate that you would like to return to our market. However, given our above concerns we do not believe we can approve your return.

We wish you the best.

Respectfully,  
The Fairlington Farm Market Committee